

Dear Patients of Family Dentistry of Caledonia,

We hope this letter finds you and your family in good health. Our community has been through a lot over the last few months, and all of us are looking forward to resuming normalcy. We at FDoC are definitely looking forward to our usual routine, especially seeing our patients!!

What a crazy 10 weeks!!! In that time, we have become Zoom lovers or haters, home schoolers (a big SHOUT OUT to our teachers) and work from home experts. Hopefully, we were able to tackle many projects around the house. At FDoC, we last saw a regularly scheduled patient at noon on March 16. Since then we have been emergencies only.

While many things have changed, one thing has remained the same: our commitment to your safety. We have always felt that dentistry is “top-shelf” in its commitment to infection control. We at FDoC have continually sought to maintain the highest level of infection control, following the recommendations of the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued. We will discuss our infection control changes in another letter.

Please be patient with us as we work extremely hard to reschedule the over 1,700 appointments that we were forced to cancel during the pandemic. We realize this is not going to be easy. We plan on adding a number of days, but there are many factors that may limit our ability to do so. If you have extenuating circumstances that may prioritize your appointment, let us know. Otherwise we will be in contact with you in the next couple of weeks.

One thing that saddened Dr. Scott during the lockdown was delay in seeking treatment to which some patients subjected themselves (we see this often in non-pandemic times as well). If you are (or a friend, neighbor, etc. is) experiencing a dental emergency or discomfort outside of normal business hours, do not hesitate to contact Dr. Scott at 616-822-0775.

Well, that is it! Once again, we are SOOOO excited to see our patients! Check for updates on our website (famdentcal.com), Facebook (Family Dentistry of Caledonia) or Instagram ([famdentcal](https://www.instagram.com/famdentcal)). Our office phone is 616-891-0004, email is fcaledonia@att.net. We hope this shutdown ends soon so ALL Americans can get back to work and keep this country in its position as the best in the world!!

Sincerely,

The TEAM at Family Dentistry of Caledonia